

May 17, 2017

TO: Members of the MAG 9-I-I Study Committee

FROM: Chris Brady, Mesa City Manager, Co-Chair  
Kevin Phelps, Glendale City Manager, Co-Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting - 10:00 a.m.  
June 5, 2017  
MAG Office, Suite 200 - Ironwood Room  
302 North 1<sup>st</sup> Avenue, Phoenix

The next meeting of the MAG 9-I-I Study Committee will be held at the MAG offices at the time and place noted above. Members of the Study Committee may attend either in person, by videoconference or by telephone conference call. Supporting information is enclosed for your review.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting Valerie Day at the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation. Assisted listening devices are available from MAG staff at the meeting. If you have any questions, please call the MAG Office.

c: MAG Public Safety Answering Point Managers  
MAG 9-I-I Oversight Team  
MAG Technical Advisory Group  
MAG Intergovernmental Representatives

**MAG 9-I-I Study Committee  
TENTATIVE AGENDA  
June 5, 2017**

**COMMITTEE ACTION REQUESTED**

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address the Study Committee on items that are not on the agenda that are within the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the Study Committee requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of the January 25, 2017, Meeting Minutes

4. Update on the Draft Next Generation 9-I-I Plan

An update on the draft Next Generation 9-I-I Plan will be provided by staff. Staff has worked with Federal Engineering/Kimball in the development of a Next Generation 9-I-I Plan at the direction of the MAG 9-I-I Study Committee. The draft plan has been distributed to the MAG PSAP Managers Group, MAG 9-I-I Oversight Team, and MAG Study Committee for review and input. Upon recommendation of approval by the MAG 9-I-I Study Committee, the draft Next Generation 9-I-I Plan will be sent to the MAG Management Committee and Regional Council for consideration of final approval.

5. Implementation of Text-to-9-I-I in the MAG Region

Since 1985, MAG has administered the Maricopa Region 9-I-I (MR 9-I-I) with the City of Phoenix serving as the contracting agency. MR 9-I-I has plans to move to Next Generation 9-I-I (NG9-I-I) in accordance with the standards

2. Information.

3. Review and approval of the January 25, 2017, meeting minutes.

4. Information, discussion, and possible action to recommend approval of the draft Next Generation 9-I-I Plan.

5. Information and discussion.

outlined by the National Emergency Number Association, which is the national professional organization focused on 9-1-1 policy, technology, operations, and education issues. An element of NG9-1-1 includes, but is not limited to, the ability to send text messages to 9-1-1 operators. MR 9-1-1 has identified a text-to-9-1-1 software option that can be implemented prior to the full implementation of NG9-1-1. Implementation of the text-to-9-1-1 software option has a cost estimate of \$150,000 for the first year and \$44,000 per year in subsequent years. MR 9-1-1 staff has indicated that text-to-9-1-1 could be implemented in the MAG region within the next 6-12 months utilizing this software approach.

6. Update on Litigation Regarding Text-to-9-1-1

The National Association of the Deaf, the Arizona Center for Disability Law, and a number of other plaintiffs have submitted a suit against the State of Arizona, Maricopa County, MAG, and a number of cities/towns in the MAG region regarding accessibility to 9-1-1 services. On April 17, 2017, the MAG Executive Committee directed MAG legal counsel to work on settling this case with the plaintiffs. Staff will provide an update on the status of the litigation.

7. Potential Additional Fiscal Year 2017 Funds

MR 9-1-1 staff has been contacted by Arizona Department of Administration (ADOA) staff regarding unspent funds from the collection of the statewide 9-1-1 excise tax for Fiscal Year 2017. ADOA staff has indicated that there may be unspent funds that could be directed to the MAG region. An exact amount of potential funding to the MAG region is pending as of the distribution of this agenda. Once MR 9-1-1 staff has received the finalized amount, invoices will need to be sent to ADOA by early to mid June 2017 to utilize the funds. Staff will provide an update on this recent development.

6. Information and discussion.

7. Information and discussion.

8. Request for Future Agenda Items

Topics or issues of interest that the Study Committee would like to have considered for discussion at a future meeting will be requested.

9. Comments from the Study Committee

An opportunity will be provided for Study Committee members to present a brief summary of current events. The Study Committee is not allowed to propose, discuss, deliberate or take action at the meeting on any matter in the summary, unless the specific matter is properly noticed for legal action.

Adjournment

8. Information.

9. Information.